

Request for provision of information when applying to make a money transfer

EN_振込・海外送金お申込時の情報提供のお願い

- Along with the Financial Services Agency of Japan, financial institutions are working to combat acts of money laundering and terrorism financing that abuse financial services.
- In order to implement strict measures, we will more rigorously check personal identification and more closely verify the purpose of transactions than we had previously.

Requests

We may ask you to present your **personal identification** or materials that indicate your **occupation and the details of your business**.

We will verify the **reason for your visit**, the **source and purpose** of the transfer, and **your relationship with the transfer recipient** in detail.

We may keep a confirmation record or make a copy of the **details we requested and the materials you presented**.

Examples of transactions requiring a detailed verification

- When mainly using a financial institution **other than our bank**
- When the **source** of funds to be transferred is unclear
- When applying to transfer a **large** amount of money
- When **many transfers have been made over a short period of time**
- When the **relationship** with the transfer recipient is unclear

* The above are only examples, and we may ask for your cooperation in other cases.

Important matters

- ✓ Accepting your request may take time because of the need to verify the details of your application.
- ✓ Even if the details are the same or similar to a transfer you successfully applied for in the past, we may ask you to present verification materials.
- ✓ We may NOT be able to accept your application if you do NOT cooperate in verifying the details of the transfer or in submitting materials, or depending on the details of the materials you have submitted.

We appreciate your understanding and cooperation.